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**2013 – 2014 Houston Eligible Metropolitan Area
Part A Outcome Measures**

**Prepared by
HCPHES/Ryan White Grant Administration Section**

**2013 – 2014 Houston Eligible Metropolitan Area
Part A Outcome Measures**

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Ryan White Part A

OUTCOME MEASURES

Clinical Case Management

- I. Purpose: The purpose of the Ryan White Part A Outcome Measures is to provide a measurement of the effectiveness of services in terms of health, quality of life, cost-effectiveness, and knowledge, attitudes, and practices (KAP), where applicable.
- II. Outcome Measures:

Outcome	Indicator	Data Collection Method
1.0 Knowledge, Attitudes, and Practices		
1.1. Increased or maintained utilization of primary care services	A minimum of 75% of clients will utilize Part A/B/C/D primary care at least two or more times three months apart after accessing clinical case management	• CPCDMS

Outcome	Indicator	Data Collection Method
1.2 Increased or maintained utilization of support services	<ul style="list-style-type: none"> a. A minimum of 30% of clients will utilize Part A/B Local Pharmacy Assistance Program services after accessing clinical case management. b. A minimum of 25% of clients will utilize Part A/B oral health care after accessing clinical case management. c. Increase in the percent of clients who access vision care after accessing clinical case management. d. Increase in the percent of clients who utilize mental health services after accessing clinical case management. 	1.2 Increased or maintained utilization of support services
2.0 Health		
2.1 Slowing/prevention of disease progression	<ul style="list-style-type: none"> a. 75% of clients for whom there is lab data in the CPCDMS will show improved or maintained CD-4 counts over time b. Percent of clients for whom there is lab data in the CPCDMS who are virally suppressed (<200) c. Percent of clients identified with an active substance abuse condition receiving Ryan White funded substance abuse treatment d. Percent of clients identified with an active mental health condition receiving Ryan White funded counseling services 	<ul style="list-style-type: none"> • CPCDMS
3.0 Quality of Life		
4.0 Cost-Effectiveness		

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OUTCOME MEASURES

Community-based Non-medical Case Management (Service Linkage)

- I. Purpose: The purpose of the Ryan White Part A Outcome Measures is to provide a measurement of the effectiveness of services in terms of health, quality of life, cost-effectiveness, and knowledge, attitudes, and practices (KAP), where applicable.
- II. Outcome Measures:

Outcome	Indicator	Data Collection Method
1.0 Knowledge, Attitudes, and Practices		
1.1. Increased or maintained utilization of primary care services	a. A minimum of 70% of clients will utilize Part A/B/C/D primary care two or more times at least three months apart after accessing community-based case management (service linkage) b. Number of days between first ever service linkage visit and first ever primary medical care visit (Mean, Median, &/or Mode).	<ul style="list-style-type: none"> • CPCDMS

Outcome	Indicator	Data Collection Method
1.2 Increased or maintained utilization of support services	<ul style="list-style-type: none"> a. A minimum of 30% of clients will utilize Part A/B drug reimbursement services after accessing community-based case management. b. A minimum of 25% of clients will utilize Part A oral health care after accessing community-based case management. c. Increase in the percent of clients who utilize mental health services after accessing community-based case management. 	<ul style="list-style-type: none"> • CPCDMS
2.0 Health		
3.0 Quality of Life		
4.0 Cost-Effectiveness		

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OUTCOME MEASURES

Medical Case Management

- I. Purpose: The purpose of the Ryan White Part A Outcome Measures is to provide a measurement of the effectiveness of services in terms of health, quality of life, cost-effectiveness, and knowledge, attitudes, and practices (KAP), where applicable.
- II. Outcome Measures:

Outcome	Indicator	Data Collection Method
1.0 Knowledge, Attitudes, and Practices		
1.1. Increased or maintained utilization of primary care services	A minimum of 85% of clients will utilize Part A/B/C/D primary care two or more times at least three months apart after accessing medical case management	• CPCDMS

Outcome	Indicator	Data Collection Method
1.2 Increased or maintained utilization of support services	<ul style="list-style-type: none"> a. A minimum of 30% of clients will utilize Part A/B drug reimbursement services after accessing medical case management. b. A minimum of 25% of clients will utilize Part A oral health care after accessing medical case management. c. Increase in the percent of clients who access vision care after accessing medical case management. d. Increase in the percent of clients who utilize mental health services after accessing medical case management. e. Increase in the percentage of clients who have 3rd party payer coverage (e.g. Medicare, Medicaid) after accessing medical case management. 	<ul style="list-style-type: none"> • CPCDMS
2.0 Health		
2.1 Slowing/prevention of disease progression	<ul style="list-style-type: none"> a. 75% of clients for whom there is lab data in the CPCDMS will show improved or maintained CD-4 counts over time b. Percent of clients who are virally suppressed (<200) 	<ul style="list-style-type: none"> • CPCDMS
3.0 Quality of Life		
4.0 Cost-Effectiveness		

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OUTCOME MEASURES

Legal Services

- I. Purpose: The purpose of the Ryan White Part A Outcome Measures is to provide a measurement of the effectiveness of services in terms of health, quality of life, cost-effectiveness, and knowledge, attitudes, and practices (KAP)
- II. Outcome Measures:

Outcome Measure	Indicator	Data Collection Method
1.0 Knowledge, Attitudes, and Practices		
1.1 Increased awareness about legal issues related to HIV status	Change in the percent of clients who report increased awareness about legal issues related to HIV status	<ul style="list-style-type: none">• Self-Administered Client Survey• Unduplicated Clients
2.0 Health		
3.0 Quality of Life		
3.1 Maintenance of family structure	Change in the number of permanency planning cases completed over time	<ul style="list-style-type: none">• CPCDMS
3.2 Reduced stress due to ability to access legal services	Change in the percent of clients who report reduced stress due to the ability to access legal services over time	<ul style="list-style-type: none">• Self-Administered Client Survey

Outcome Measure	Indicator	Data Collection Method
4.0 Cost-Effectiveness		
4.1 Reduced reliance on Part A/B funded core medical services	65% of completed SSI disability, insurance, public benefits and income-related cases will result in access to or continued access to benefits	<ul style="list-style-type: none"> ● CPCDMS

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OUTCOME MEASURES

Local Pharmacy Assistance Program (LPAP)

- I. Purpose: The purpose of the Ryan White Part A Outcome Measures is to provide a measurement of the effectiveness of services in terms of health, quality of life, cost-effectiveness and knowledge, attitudes and practices (KAP), where applicable.
- II. Outcome Measures:

Outcome Measure	Indicator	Data Collection Method
1.0 Knowledge, Attitudes, and Practices		
2.0 Health		
2.1 Slowing/prevention of disease progression	a. 75% of clients for whom there is lab data in the CPCDMS will show improved or maintained CD-4 counts over time b. Percent of clients for whom there is lab data in the CPCDMS who are virally suppressed (<200)	• CPCDMS
2.2 Reduced incidence of opportunistic infections	c. Change in the frequency of occurrence of opportunistic infections among LPAP clients over time	• CPCDMS

Outcome Measure	Indicator	Data Collection Method
3.0 Quality of Life		
4.0 Cost-Effectiveness		
<i>4.1 Reduced reliance on Part A/B funded pharmacy assistance programs</i>	<i>Increase in the number of clients enrolled in pharmaceutical company funded Patient Assistance Programs</i>	<ul style="list-style-type: none"> • <i>HarborPath</i>

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OUTCOME MEASURES

Medical Nutritional Supplements

I. Purpose: The purpose of the Ryan White Part A Outcome Measures is to provide a measurement of the effectiveness of services in terms of health, quality of life, cost-effectiveness, and knowledge, attitudes, and practices (KAP), where applicable.

II. Outcome Measures:

Outcome Measure	Indicator	Data Collection Method
1.0 Knowledge, Attitudes, and Practices		
1.1. Increased client knowledge of the usage, dosing and side effects of prescribed supplement(s)	90% of clients will report increased or maintained knowledge of the usage, dosing and side effects of the prescribed supplement(s) over time.	<ul style="list-style-type: none">• Self-Administered Client Survey
2.0 Health		
2.1 Decreased/maintained severity of HIV and/or HIV-medication-related side effects and symptoms	<ul style="list-style-type: none">a. 90% of clients will report decreased or maintained severity in their HIV and/or HIV-medication-related side effects and symptoms over time.b. 90% of clients diagnosed with wasting syndrome or suboptimal body mass will improve or	<ul style="list-style-type: none">• Self-Administered Client Survey• CPCDMS

	<p>maintain bioelectric impedance analysis from baseline to case closing.</p> <ul style="list-style-type: none"> c. 90% of clients will show improved or maintained CD-4 counts over time d. Percent of clients for whom there is lab data in the CPCDMS who are virally suppressed (<200) 	
3.0 Quality of Life		
4.0 Cost-Effectiveness		

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OUTCOME MEASURES

Primary Medical Care

- I. Purpose: The purpose of the Ryan White Part A Outcome Measures is to provide a measurement of the effectiveness of services in terms of health, quality of life, cost-effectiveness, and knowledge, attitudes and practices (KAP), where applicable.
- II. Outcome Measures:

Outcome	Indicator	Data Collection Method
1.0 Knowledge, Attitudes, and Practices		

Outcome	Indicator	Data Collection Method
Increased retention rates	<ul style="list-style-type: none"> a. 100% of Ryan White Part A program-funded outpatient/ambulatory care organizations in the system/network with a waiting time of 15 or fewer business days for a Ryan White Part A program-eligible patient to receive an appointment to enroll in outpatient/ambulatory medical care b. 90% of clients with HIV infection will have two or more medical visits, 90 days apart, in an HIV care setting in the measurement year 	<ul style="list-style-type: none"> • Agency Report • CPCDMS
2.0 Health		
2.1 Slowing/prevention of disease progression	<ul style="list-style-type: none"> a. 75% of clients will show improved or maintained CD-4 counts over time b. Percent of clients with new hepatitis B infection c. Percent of clients with new hepatitis C infection d. Percent of clients with new syphilis infections e. Percent of clients who have a CD4 < 200 within the first 90 days of initial enrollment in primary medical care f. Percent of clients who are virally suppressed (<200) 	<ul style="list-style-type: none"> • CPCDMS

Outcome	Indicator	Data Collection Method
2.3 Reduced incidence of AIDS-defining conditions	a. Change in the frequency of occurrences of AIDS-defining opportunistic infections among clients over time b. Percent of clients with opportunistic infections (excludes patients newly enrolled in care in the measurement year)	<ul style="list-style-type: none"> • CPCDMS
3.0 Quality of Life		
4.0 Cost-Effectiveness		

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OUTCOME MEASURES

Substance Abuse Treatment

- I. Purpose: The purpose of the Ryan White Part A Outcome Measures is to provide a measurement of the effectiveness of services in terms of health, quality of life, cost-effectiveness, and knowledge, attitudes, and practices (KAP), where applicable.
- II. Outcome Measures:

Outcome	Indicator	Data Collection Method
1.0 Knowledge, Attitudes, and Practices		
1.1. Increased/maintained utilization of primary care services	A minimum of 70% of clients will utilize Part A/B/C/D primary medical care after accessing Part A funded substance abuse treatment services	• CPCDMS
1.2. Decreased program dropout rate	Change in the rate of program completion over time	• Client Intake and Follow-Up Assessment
1.3. Increased participation in community support groups	Change in the rate of participation in community support groups over time	• Client Self-Administered Survey
2.0 Health		

Outcome	Indicator	Data Collection Method
2.1 Slowing/prevention of disease progression	a. 75% of clients for whom there is lab data in the CPCDMS will increase or maintain CD4 counts over time b. Percent of clients for whom there is lab data in the CPCDMS who are virally suppressed (<200)	<ul style="list-style-type: none"> • CPCDMS
2.2 Decreased incidence of relapse	Change in the number of relapses over time	<ul style="list-style-type: none"> • Client Self-Administered Survey
3.0 Quality of Life		
3.1 Improved social support	Change in the percent of clients who report improved social support regarding their drug and alcohol abuse over time	<ul style="list-style-type: none"> • Self-Administered Client Survey
3.2 Improved coping skills	Change in the percent of clients who report improved coping skills regarding their drug and alcohol abuse over time	<ul style="list-style-type: none"> • Self-Administered Client Survey
4.0 Cost-Effectiveness		
4.1 Decreased number of hospitalization and/or ER visits	Change in the number of HIV-related hospitalizations/ER visits over time	<ul style="list-style-type: none"> • Self-Administered Client Survey

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OUTCOME MEASURES

Transportation

- I. Purpose: The purpose of the Ryan White Part A Outcome Measures is to provide a measurement of the effectiveness of services in terms of health, quality of life, cost-effectiveness, and knowledge, attitudes, and practices (KAP), where applicable.
- II. Outcome Measures:

Outcome Measure	Indicator	Data Collection Method
1.0 Knowledge, Attitudes, and Practices		
1.1 Increased/maintained utilization of primary care services	Van Based Transportation: A minimum of 50% of clients will utilize Part A/B/C/D primary care services after accessing transportation services. Bus Pass Transportation: A minimum of 50% of clients will utilize Part A/B/C/D primary care services after accessing transportation services.	• CPCDMS

Outcome Measure	Indicator	Data Collection Method
<p>1.2 Increased or maintained utilization of other core medical services</p>	<p>Van Based Transportation: A minimum of</p> <ul style="list-style-type: none"> a. 35% of clients will utilize oral health care services after accessing Van Transportation services. b. 10% of clients will utilize professional counseling services after accessing Van Transportation services. c. 35% of clients will utilize Part A/B LPAP services after accessing Van Transportation services. <p>Bus Pass Transportation: A minimum of</p> <ul style="list-style-type: none"> d. 20% of clients will utilize Part A/B LPAP services after accessing Bus Pass services. e. 20% of clients will utilize oral health care services after accessing Bus Pass services. f. 65% of clients will utilize any RW Part A/B/C/D or State Services service after accessing Bus Pass services. 	<ul style="list-style-type: none"> • CPCDMS
<p>2.0 Health</p>		
<p>3.0 Quality of Life</p>		
<p>4.0 Cost-Effectiveness</p>		

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OUTCOME MEASURES

Vision Care

- I. Purpose: The purpose of the Ryan White Part A Outcome Measures is to provide a measurement of the effectiveness of services in terms of health, quality of life, cost-effectiveness, and knowledge, attitudes, and practices (KAP), where applicable.
- II. Outcome Measures:

Outcome	Indicator	Data Collection Method
1.0 Knowledge, Attitudes, and Practices		
2.0 Health		
2.1 Improved/maintained health status of diagnosed ocular disorders	75% of clients with diagnosed HIV/AIDS related and general ocular disorders will resolve, improve, or stay the same over time	• CPCDMS
3.0 Quality of Life		
4.0 Cost-Effectiveness		