

<b>Oral Health (Dental)</b>	<b>Pg</b>
<b>Service Category Definition - Part B</b>	<b>1</b>
<b>Service Category Definition - Part A</b> Targeted to Rural (North)	<b>3</b>
<b>Oral Health Care Chart Review, The Resource Group 2013</b>	<b>6</b>

Local Service Category:	<b>Oral Health Care</b>
Amount Available:	<b>To be determined</b>
Unit Cost:	
Budget Requirements or Restrictions (TRG Only):	Maximum of 10% of budget for Administrative Costs
Local Service Category Definition:	Restorative dental services, oral surgery, root canal therapy, fixed and removable prosthodontics; periodontal services includes subgingival scaling, gingival curettage, osseous surgery, gingivectomy, provisional splinting, laser procedures and maintenance. Oral medication (including pain control) for HIV patients 15 years old or older must be based on a comprehensive individual treatment plan. Prosthodontics services to HIV infected individuals including but not limited to examinations and diagnosis of need for dentures, crowns, bridgework and implants, diagnostic measurements, laboratory services, tooth extraction, relines and denture repairs.
Target Population (age, gender, geographic, race, ethnicity, etc.):	HIV/AIDS infected individuals residing within the Houston HIV Service Delivery Area (HSDA).
Services to be Provided:	Services must include, but are not limited to: individual comprehensive treatment plan; diagnosis and treatment of HIV-related oral pathology, including oral Kaposi's Sarcoma, CMV ulceration, hairy leukoplakia, xerostomia, lichen planus, aphthous ulcers and herpetic lesions; diffuse infiltrative lymphocytosis; standard preventive procedures, including oral hygiene instruction, diet counseling and home care program; oral prophylaxis; restorative care; oral surgery including dental implants; root canal therapy; fixed and removable prosthodontics including crowns and bridges; periodontal services, including subgingival scaling, gingival curettage, osseous surgery, gingivectomy, provisional splinting, laser procedures and maintenance. Proposer must have mechanism in place to provide oral pain medication as prescribed for clients by the dentist.
Service Unit Definition(s) (TRG Only):	General Dentistry: A unit of service is defined as one (1) dental visit which includes restorative dental services, oral surgery, root canal therapy, fixed and removable prosthodontics; periodontal services includes subgingival scaling, gingival curettage, osseous surgery, gingivectomy, provisional splinting, laser procedures and maintenance. Oral medication (including pain control) for HIV patients 15 years old or older must be based on a comprehensive individual treatment plan.  Prosthodontics: A unit of services is defined as one (1) Prosthodontics visit.
Financial Eligibility:	Income at or below 300% Federal Poverty Guidelines.
Client Eligibility:	HIV positive; Adult resident of Houston HSDA
Agency Requirements (TRG Only):	<b>To ensure that Ryan White is payer of last resort, Agency and/or dental providers (clinicians) must be Medicaid certified and enrolled in all Dental Plans offered to Texas STAR+PLUS eligible clients in the Houston EMA/HSDA.</b> Agency/providers must ensure Medicaid certification and billing capability for STAR+PLUS eligible patients remains current throughout the contract term.  Agency must document that the primary patient care dentist has 2 years prior experience treating HIV disease and/or on-going HIV educational programs that are documented in personnel files and updated regularly. Dental facility and appropriate dental staff must maintain Texas licensure/certification and follow all applicable OSHA requirements for patient management and laboratory protocol.
Staff Requirements:	State of Texas dental license; licensed dental hygienist and state radiology certification for dental assistants.
Special Requirements (TRG Only):	Must comply with the Houston EMA/HSDA Standards of Care.

***FY 2015 RWPC “How to Best Meet the Need” Decision Process***

<b>Step in Process: Council</b>		Date: <b>06/12/14</b>
Recommendations:	Approved: Y_____ No: _____ Approved With Changes:_____	If approved with changes list changes below:
1.		
2.		
3.		
<b>Step in Process: Steering Committee</b>		Date: <b>06/05/14</b>
Recommendations:	Approved: Y_____ No: _____ Approved With Changes:_____	If approved with changes list changes below:
1.		
2.		
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<b>Step in Process: Quality Assurance Committee</b>		Date: <b>05/14/14</b>
Recommendations:	Approved: Y_____ No: _____ Approved With Changes:_____	If approved with changes list changes below:
1.		
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<b>Step in Process: HTBMTN Workgroup</b>		Date: <b>04/08/14</b>
Recommendations:	Financial Eligibility:	
1.		
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FY 2015 Houston EMA/HSDA Ryan White Part A/MAI Service Definition <b>Oral Health/Rural</b> (Revision Date: 03/03/14)	
HRSA Service Category Title: <b>RWGA Only</b>	<b>Oral Health</b>
Local Service Category Title:	<b>Oral Health – <u>Rural (North)</u></b>
Budget Type: <b>RWGA Only</b>	<b>Unit Cost</b>
Budget Requirements or Restrictions: <b>RWGA Only</b>	Not Applicable
HRSA Service Category Definition: <b>RWGA Only</b>	<b>Oral health care</b> includes diagnostic, preventive, and therapeutic services provided by general dental practitioners, dental specialists, dental hygienists and auxiliaries, and other trained primary care providers.
Local Service Category Definition:	Restorative dental services, oral surgery, root canal therapy, fixed and removable prosthodontics; periodontal services includes subgingival scaling, gingival curettage, osseous surgery, gingivectomy, provisional splinting, laser procedures and maintenance. Oral medication (including pain control) for HIV patients 15 years old or older must be based on a comprehensive individual treatment plan. Prosthodontics services to HIV-infected individuals including, but not limited to examinations and diagnosis of need for dentures, diagnostic measurements, laboratory services, tooth extractions, relines and denture repairs.
Target Population (age, gender, geographic, race, ethnicity, etc.):	HIV/AIDS infected individuals residing in Houston Eligible Metropolitan Area (EMA) or Health Service Delivery Area (HSDA) counties other than Harris County. Comprehensive Oral Health services targeted to individuals residing in the northern counties of the EMA/HSDA, including Waller, Walker, Montgomery, Austin, Chambers and Liberty Counties.
Services to be Provided:	Services must include, but are not limited to: individual comprehensive treatment plan; diagnosis and treatment of HIV-related oral pathology, including oral Kaposi's Sarcoma, CMV ulceration, hairy leukoplakia, xerostomia, lichen planus, aphthous ulcers and herpetic lesions; diffuse infiltrative lymphocytosis; standard preventive procedures, including oral hygiene instruction, diet counseling and home care program; oral prophylaxis; restorative care; oral surgery including dental implants; root canal therapy; fixed and removable prosthodontics including crowns, bridges and implants; periodontal services, including subgingival scaling, gingival curettage, osseous surgery, gingivectomy, provisional splinting, laser procedures and maintenance. Proposer must have mechanism in place to provide oral pain medication as prescribed for clients by the dentist.
Service Unit Definition(s): <b>RWGA Only</b>	General Dentistry: A unit of service is defined as one (1) dental visit which includes restorative dental services, oral surgery, root

	<p>canal therapy, fixed and removable prosthodontics; periodontal services includes subgingival scaling, gingival curettage, osseous surgery, gingivectomy, provisional splinting, laser procedures and maintenance. Oral medication (including pain control) for HIV patients 15 years old or older must be based on a comprehensive individual treatment plan.</p> <p>Prosthodontics: A unit of services is defined as one (1) Prosthodontics visit.</p>
Financial Eligibility:	Refer to the RWPC's approved <i>Financial Eligibility for Houston EMA/HSDA Services</i> .
Client Eligibility:	HIV-infected adults residing in the rural area of Houston EMA/HSDA meeting financial eligibility criteria.
Agency Requirements:	<p>Agency must document that the primary patient care dentist has 2 years prior experience treating HIV disease and/or on-going HIV educational programs that are documented in personnel files and updated regularly.</p> <p>Service delivery site must be located in one of the northern counties of the EMA/HSDA area: Waller, Walker, Montgomery, Austin, Chambers or Liberty Counties</p>
Staff Requirements:	State of Texas dental license; licensed dental hygienist and state radiology certification for dental assistants.
Special Requirements: <b>RWGA Only</b>	<p><u>Agency and/or dental providers (clinicians) must be Medicaid certified and enrolled in all Dental Plans offered to Texas STAR+PLUS eligible clients in the Houston EMA/HSDA.</u></p> <p><u>Agency/providers must ensure Medicaid certification and billing capability for STAR+PLUS eligible patients remains current throughout the contract term.</u></p> <p>Must comply with the joint Part A/B standards of care where applicable.</p>

***FY 2015 RWPC “How to Best Meet the Need” Decision Process***

<b>Step in Process: Council</b>		Date:
Recommendations:	Approved: Y_____ No: _____ Approved With Changes:_____	If approved with changes list changes below:
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<b>Step in Process: Steering Committee</b>		Date:
Recommendations:	Approved: Y_____ No: _____ Approved With Changes:_____	If approved with changes list changes below:
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<b>Step in Process: Quality Assurance Committee</b>		Date:
Recommendations:	Approved: Y_____ No: _____ Approved With Changes:_____	If approved with changes list changes below:
1.		
2.		
3.		
<b>Step in Process: HTBMTN Workgroup</b>		Date: <b>04/08/2014</b>
Recommendations:	Financial Eligibility:	
1.		
2.		
3.		
4.		



ORAL HEALTH CARE SERVICES  
2013 CHART REVIEW

## PREFACE

### DSHS Monitoring Requirements

The Texas Department of State Health Services (DSHS) contracts with The Houston Regional HIV/AIDS Resource Group, Inc. (TRG) to ensure that Ryan White Part B and State of Texas HIV Services funding is utilized to provide in accordance to negotiated Priorities and Allocations for the designated Health Service Delivery Area (HSDA). In Houston, the HSDA is a ten-county area including the following counties: Austin, Chambers, Colorado, Fort Bend, Harris, Liberty, Montgomery, Walker, Waller, and Wharton. As part of its General Provisions for Grant Agreements, DSHS also requires that TRG ensures that all Subgrantees comply with statutes and rules, perform client financial assessments, and delivery service in a manner consistent with established protocols and standards.

As part of those requirements, TRG is required to perform annual quality compliance reviews on all Subgrantees. Quality Compliance Reviews focus on issues of administrative, clinical, consumer involvement, data management, fiscal, programmatic and quality management nature. Administrative review examines Subgrantee operating systems including, but not limited to, non-discrimination, personnel management and Board of Directors. Clinical review includes review of clinical service provision in the framework of established protocols, procedures, standards and guidelines. Consumer involvement review examines the Subgrantee's frame work for gather client feedback and resolving client problems. Data management review examines the Subgrantee's collection of required data elements, service encounter data, and supporting documentation. Fiscal review examines the documentation to support billed units as well as the Subgrantee's fiscal management and control systems. Programmatic review examines non-clinical service provision in the framework of established protocols, procedures, standards and guidelines. Quality management review ensures that each Subgrantee has systems in place to address the mandate for a continuous quality management program.

### QM Component of Monitoring

As a result of quality compliance reviews, the Subgrantee receives a list of findings that must be address. The Subgrantee is required to submit an improvement plan to bring the area of the finding into compliance. This plan is monitored as part of the Subgrantee's overall quality management monitoring. Additional follow-up reviews may occur (depending on the nature of the finding) to ensure that the improvement plan is being effectively implemented.

### Scope of Funding

TRG contracts with two Subgrantees to provide oral health care services in the Houston HSDA.

## INTRODUCTION

### Description of Service

Prosthodontics services to HIV infected individuals including but not limited to examinations and diagnosis of need for dentures, crowns, bridgework and implants, diagnostic measurements, laboratory services, tooth extraction, relines and denture repairs.

### Tool Development

The TRG Oral Healthcare Review tool is based upon the established local and DSHS standards of care.

### Chart Review Process

All charts were reviewed by Bachelors-degree registered nurse experienced in treatment, management, and clinical operations in HIV of over 10 years. The collected data for each site was recorded directly into a preformatted computerized database. The data collected during this process is to be used for service improvement.

### File Sample Selection Process

File sample was selected from a provider population of 3,213 who accessed oral healthcare services between 1/1/2013 – 12/31/2013. The records of 293 clients were reviewed, representing 9% of the unduplicated population. The demographic makeup of the provider was used as a key to file sample pull.

### Report Structure

A categorical reporting structure was used. The report is as follows:

- Health History
- Allergies and Drug Sensitivities
- Vital signs assessment and documentation
- Medication Review
- PCP Contact Information
- Up to Date Clinical Tooth Chart
- Intraoral Exam and Progress Notes

## FINDINGS

## HEALTH HISTORY

Percentage of HIV-positive client records that had client initial health history

	Yes	No	N/A
Number of client records that showed evidence of a client initial health history.	293	0	-
Number of HIV-infected clients in oral health services that were reviewed.	293	293	-
Rate	100%	-	-

## HEALTH HISTORY UPDATE

Percentage of HIV-positive client records that had client health history updated every 6 months.

	Yes	No	N/A
Number of client records that showed evidence of a client health history updated every 6 months.	276	0	17
Number of HIV-infected clients in oral health services that were reviewed that had over 6 months of oral care.	276	276	0
Rate	100%	-	-

## ALLERGIES AND DRUG SENSATIVITIES

Percentage of HIV-positive client records that had allergies and drug sensitivities documented.

	Yes	No	N/A
Number of client records that showed evidence of a client's allergies and drug sensitivities.	293	0	-
Number of HIV-infected clients in oral health services that were reviewed.	293	293	-
Rate	100%	-	-

## VITAL SIGNS ASSESSMENT

Percentage of HIV-positive client records that showed vital signs assessed at every visit

	Yes	No	N/A
Number of client records that showed evidence of vital signs assessment at every visit.	293	0	-
Number of HIV-infected clients in oral health services that were reviewed.	293	293	-
Rate	100%	-	-

## MEDICATION REVIEW

Percentage of HIV-positive client records that had HIV and NON-HIV medication documented

	Yes	No	N/A
Number of client records that showed evidence of client medication documentation.	293	0	-
Number of HIV-infected clients in oral health services that were reviewed.	293	293	-
<b>Rate</b>	<b>100%</b>	-	-

#### PCP CONTACT INFORMATION

Percentage of HIV-positive client records that had client PCP contact information

	Yes	No	N/A
Number of client records that showed evidence of client PCP contact information.	293	0	-
Number of HIV-infected clients in oral health services that were reviewed.	293	293	-
<b>Rate</b>	<b>100%</b>	-	-

#### CLINICAL TOOTH CHART

Percentage of HIV-positive client records that had a clinical tooth chart marked and up to date

	Yes	No	N/A
Number of client records that showed evidence of a client clinical tooth chart marked and up to date.	293	0	-
Number of HIV-infected clients in oral health services that were reviewed.	293	293	-
<b>Rate</b>	<b>100%</b>	-	-

#### INTRAORAL EXAM

Percentage of HIV-positive client records that had an intraoral exam

	Yes	No	N/A
Number of client records that showed evidence of an intraoral exam.	293	0	-
Number of HIV-infected clients in oral health services that were reviewed.	293	293	-
<b>Rate</b>	<b>100%</b>	-	-

## **CONCLUSION**

2013 data shows a continuation of excellent over all oral healthcare. All eight (8) data elements reviewed were 100%. Health history and updates were appropriate and timely. Allergies and medication sensitivities were well documented. Clinical oral care was excellent; vital signs, medication review, intraoral exams, and tooth chart documentation was completed on all charts reviewed.