

AUXILIARY AIDS AND SERVICES FOR PERSONS WITH DISABILITIES

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1991 ("ADA"), **Harris County** will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, and activities.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of **HARRIS COUNTY**, should contact the office of the **ADA Coordinator** as soon as possible **but no later than 48 hours before** the scheduled event.

Please note that the ADA does not require **Harris County** to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Complaints that a facility, activity, program, or service of **Harris County** is not accessible to persons with disabilities should be directed to the **ADA Coordinator**.

The complaint should be in writing and contain information about the alleged violation. The complaint must contain the name, address, and phone number of the complainant and the location, date, and description of the problem. A complaint may be sent by post or email. Alternative means of filing complaints such as personal interviews or a tape recording of the complaint will be made available for persons with disabilities upon request.

The complaint should be submitted by the grievant and/or his/her designee as soon as possible but no later than 60 calendar days after the alleged violation.

Contact the ADA Coordinator at:

Erika Owens

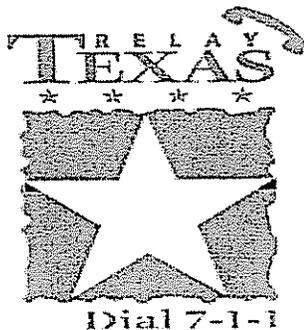
Harris County Human Resources & Risk Management

1310 Prairie, Suite 230

Houston, Texas 77002

Email: HRRMHCADACoordinator@bmd.hctx.net

713-755-4390, or 713-755-2835, or 713-755-4843



7-1-1 (TTY, VOICE, AND ASCII USERS); 1 800 RELAYTX (TTY); 1 800 RELAYX1 (ASCII); 1 800 RELAYVV (VOICE); 1 877 VCO1RTX (VCO); 1 800 662 4954 SPANISH (RELAY, TRANSLATION); 1 877 826 9438 (REDUCED TYPING SPEED FOR DEAF/BLIND/VISUALLY IMPAIRED); 1 877 826 6607 (SPEECH TO SPEECH); 1 877 826 6608 SPEECH TO SPEECH/VCO) *The caller is charged regular applicable rates.