

MAJOR MILESTONES

2005 - 2006

- Harris County Alliance for Families and Children was awarded System of Care grant through SAMHSA.
- Systems of Hope (SOH) Governance Board formed.
- Fifty-one percent (51%) Family Representation on SOH Governing Board.
- Implementation of SOH management information system, EVOLV.
- SOH hosts Federal site visits that recommended restructuring of SOH Governing Board, workgroups, and staff.

TRAINING AND EVALUATION:

- Conducted organizational Cultural and Linguistic Competence (CLC) self-assessment.
- Evaluation team conducted first Collaboration Functioning Scale Survey-Part I.

COLLABORATION:

- DePelchin Children's Center donated \$10,000 to SOH flex funds.
- CLC Coordinator selected as national community co-leader by TA Partnership.

CAREGIVER & YOUTH:

- Youth Advisory Council (YAC) becomes involved at the governance level (membership at Governing Board).
- Major organizational development of grant structure (grant staff hired, bylaws created, workgroups formed, and staff trained).
- Parent Education Group (PEG) established.
- Youth Advisory Council (YAC) established.

SOCIAL MARKETING:

- Launch of SOH website (www.systemsofhope.org).

EVALUATION:

- DePelchin Children's Center-Department of Research and Grants Management is contracted as the Evaluation Team for SOH.

COLLABORATION:

- Family partner becomes member of National Wraparound Initiative.

- Family partner becomes lead family partner with the Evaluation Team.

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| 2007 - 2008 |
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- Governing Board retreat held; restructuring of the SOH Governing Board, councils, and workgroups as advised by federal program; served family members elected to Governing Board.
- CRCG designated as the single point of entry for all SOH referrals.
- Dr. Rosalyn Bertram became SOH Clinical Consultant.

SOCIAL MARKETING

- Hiring of Social Marketing Coordinator and development of social marketing plan including family membership.
- Social Networking Campaign initiated with presence on Facebook and YouTube.
- Developed outreach campaign in association with Asian American Community.

EVALUATION:

- Family partner joins National Evaluation as the family representative.
- Evaluation administered the first round of the Wraparound Fidelity Index (WFI) Study as benchmark.

COLLABORATION:

- Staff, youth, and family members participated in “Cradle to Prison Pipeline” project.
- Family, youth, and staff participated in Joint City County Commission on Children’s strategic planning conference
- CQI (Continuous Quality Improvement) team collaborated with YAC to develop the Youth Satisfaction Survey

YOUTH:

- YAC coordinated the Youth Behavioral Health Conference entitled “Empowering Youth with Voice and Choice”
- Sustainability Retreat held to plan future sustainability options, funding, and strategies; sustainability workgroups formed
- Youth MOVE chapter application was submitted and approved in coordination with AFF

TRAINING:

- All staff, select family members, and partners participated in Wraparound fidelity improvement training by Dr. Rosalyn Bertram

CAREGIVER

- PEG integrated into Houston Federation of Families.

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| 2009 - 2010 |
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- Creation of Harris County Juvenile Mental Health Court
- SOH hosted national site visits
- Expansion grants awarded: two Hogg Foundation for Mental Health grants
- Dr. Bertram consulted SOH case review consultation on WIF

SOCIAL MARKETING:

- Creation of SOH introduction DVD
- Development of SOH calendar using youth artwork from National Children's Mental Health Awareness Day

EVALUATION:

- Conducts Collaboration Functioning Scale study-Part II (Follow-up)

COLLABORATION:

- Family partner becomes SOH representative for South Region Children's Mental Health Collaborative
- Staff, Family, and Mental Health Professional collaborative presentations: Research Training Institutes (Tampa, FL) and Building on Family Strengths (Portland, OR)
- CQI team develops Caregiver Satisfaction Survey

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| 2010 - 2011 |
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- Original committees re-structured into sustainability workgroups led by Goal Champions
- Close-out plans developed; SOH to be housed under TRIAD

- Participation Agreement Committee formed to develop an agreement for all agencies interested in participation post grant
- Budget development for fund roll over into year 7
- SOH became a graduated Systems of Care (SOC) community
- TRIAD JP Court Wraparound Program created

TRAINING:

- Continued follow-up training with Dr. Bertram

EVALUATION:

- Evaluation team begins final analysis and the final Evaluation Report
- Evaluation conducted the second WFI (Wraparound Fidelity Index) administration

COLLABORATION:

- SOH participated in drafting the implementation plan for the SOC statewide expansion grant awarded to the Texas Health and Human Services Commission funded through SAMHSA

YOUTH:

- YAC members continue to participate in local and state activities

STATEMENT OF ACHIEVEMENT: SOH has made great strides in sustainability during a period of serious economic decline in the Harris County economy. Please reference the data on the initial WFI (baseline report) and the final WFI where SOH is achieving wraparound fidelity in all criteria and exceeding the national averages. We have much to be proud on in Harris County with the work that has been accomplished by our Community (Agency and Family involvement). Systems change is slow and difficult but we would be remiss not to mention that Harris County has begun Systems Change and will continue in those efforts so that families in Harris County can become the drivers for the services they need.