

# Services and Costs Study



## Systems of Hope Harris County, Texas

*Prepared by The Evaluation Team  
DePelchin Children's Center  
September 2009 Systems of Hope Governing Board Meeting*



# What is the Services & Costs Study?

- A **REQUIRED** core study of the National Evaluation for Systems of Care
- Addresses:
  - **WHAT** services are used by children and families,
  - **HOW MUCH** do these services cost, and
  - **WHO** pays for these services.
- OMB approval in Sept./Oct. 2009

# Is this the same as tracking flex funds?

- No
- Flexible funds tracked through a separate database (the “Flex Funds tool”)
- Services & Costs study documents overall services and costs for families/ youth in the SOH evaluation

# What information needs to be collected?

***One record per child per service episode.***

- ✚ Child ID or name (the evaluation team will provide the ID)
- ✚ Dates of Service
- ✚ Type of Service (e.g. case management, therapy, medication monitoring, probation contact, therapeutic group home, foster care, caregiver support.)
- ✚ Type of Agency Providing Service (e.g. mental health, social services, juvenile justice, education)

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- + **Type of Individuals Providing Service** (e.g. case manager, teacher, probation officer, volunteer, etc.)
- + **Location of Service** (e.g. office, clinic, inpatient psychiatric facility, home, group home, etc)
- + **Number of Service Units**
- + **Service Unit Description** (e.g. minutes, hours, days, weeks, visits, etc.)
- + **Cost of Service** (i.e. cost of the service and who it was charged to, e.g. Medicaid, SOH grant, private insurance, etc.)
- + **Amount of Payment** (i.e. how much was paid for the service and who paid it)
- + **Estimation of value of service** if provided by informal supports or volunteers

# PLAN

## STEP 1:

Collaborate with Pam Schaffer to determine what is currently being captured in Evolv

## STEP 2:

Start collecting (if not already) the information that is required by the National Evaluation for ALL SOH Youth for Years 5 & 6 (see FAQ about Services & Cost)

## STEP 3:

Evaluation Team sorts the cases, de-identifies information, and collects information from participating agencies for the national evaluation.

# Details, Details, Details!

**For which children/youth should data be collected?**

- All SOH Youth

**For what time period should services and costs data be collected?**

- Starting at the time of enrollment into SOH

**What do you need to do?**

- Please identify a records management or management information systems contact person from your agency who can help us with this task.