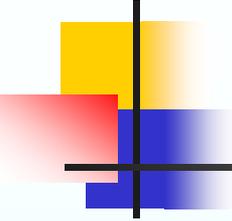


Collaboration Functioning Scale

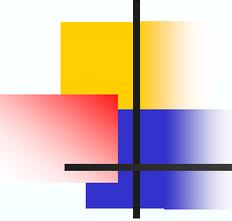
Governing Board Presentation

May 20, 2008



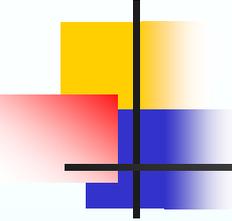
Method

- GB respondents were compiled from lists from Project Director and CLCT Coordinator
 - Criteria: Individuals involved in the governance of SOH
 - Voting members of the GB
 - Official Representatives and Alternates
 - Staff and Contractors
 - Others who attend Board meetings/task forces/subcommittees
- Respondent list was sent to Family Coordinator, Executive Director of Houston Federation of Families for Children's Mental Health, and Lead Family Evaluation Partner for review



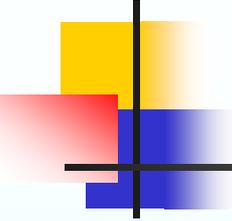
Method

- Survey was designed in on-line service Survey Monkey (www.surveymonkey.com)
- Survey was sent out on three occasions:
 - July 27, 2007
 - August 14, 2007
 - September 12, 2007
- Hard copies were made available to families who share email addresses, and individuals who have blocked Survey Monkey from their inboxes
- Announcement about survey made on September 12, 2007 GB meeting; hard copies made available

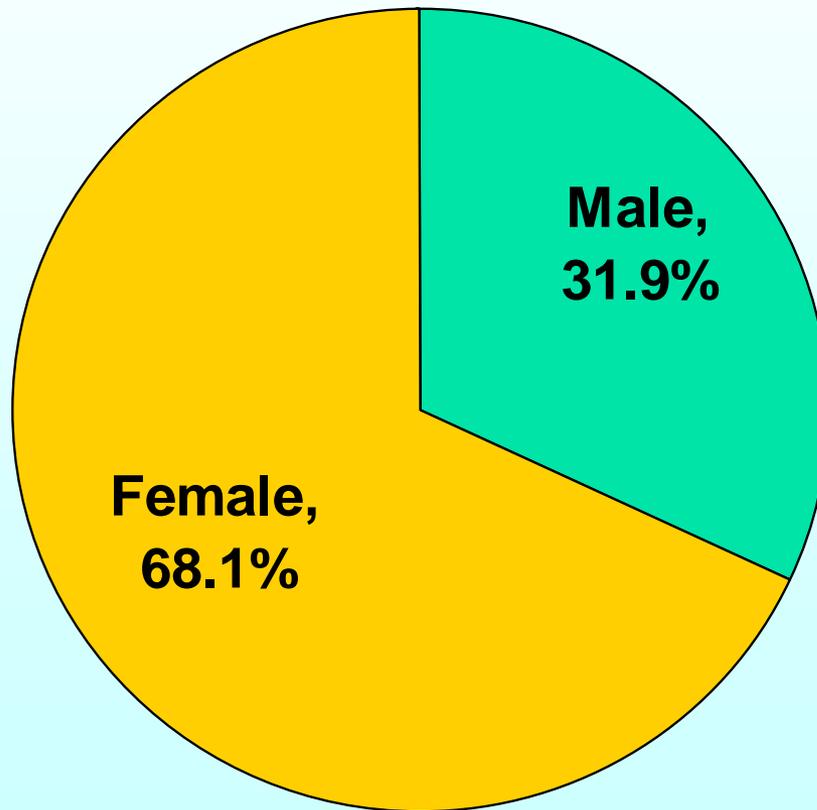


Response

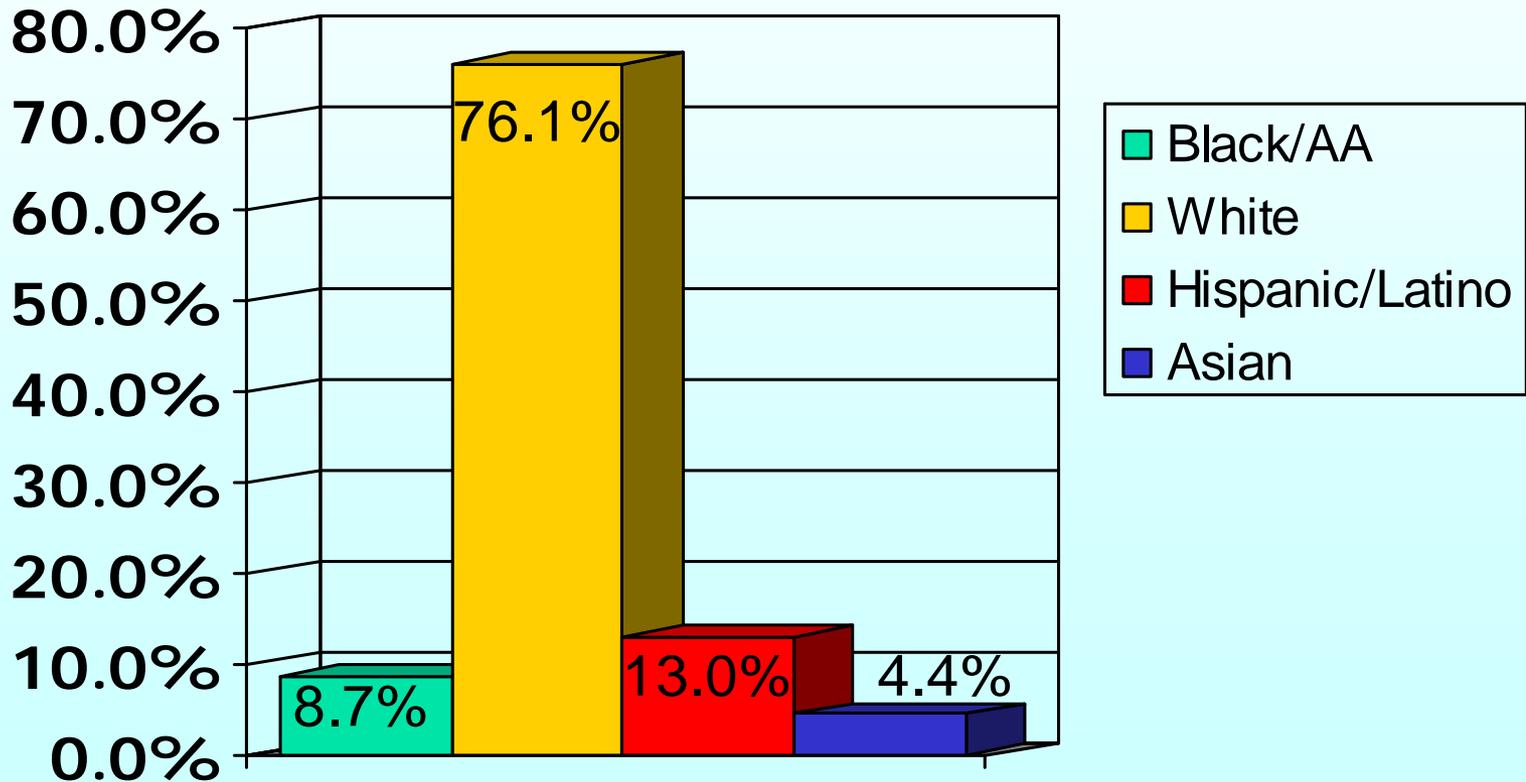
- 73 respondents received the survey by email
 - 48 responded
 - 3 opted out of receiving further surveys
- 4 were distributed by hard copy (3 had also received email survey)
 - 2 responded
- Overall response rate = 67.6%



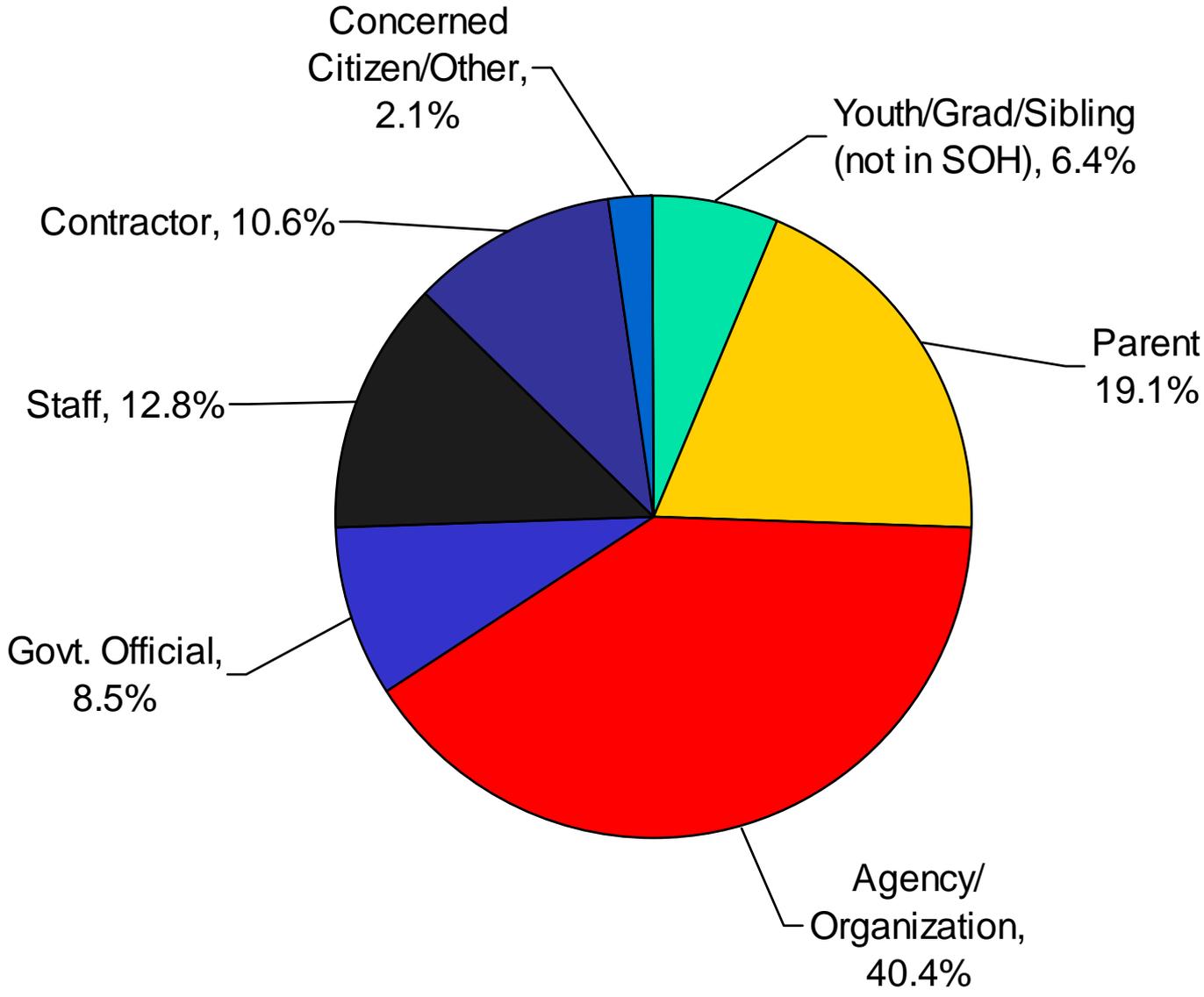
Respondents

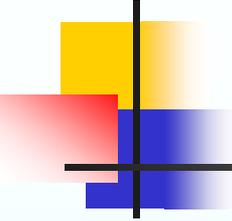


Respondents



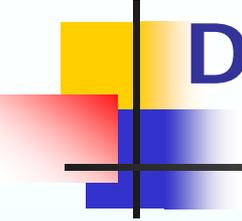
Roles





Respondents

- Voting Members – 51.1%
- Non-Voting Members – 46.8%
- Unsure – 2.1%
- Majority (65%) had been involved with SOH governance for one year
- Over half have been actively involved with SOH



Developmental Stages of Collaboration

Stage I: Individual Action



Stage II: One-on-one



Stage III: New Service Development



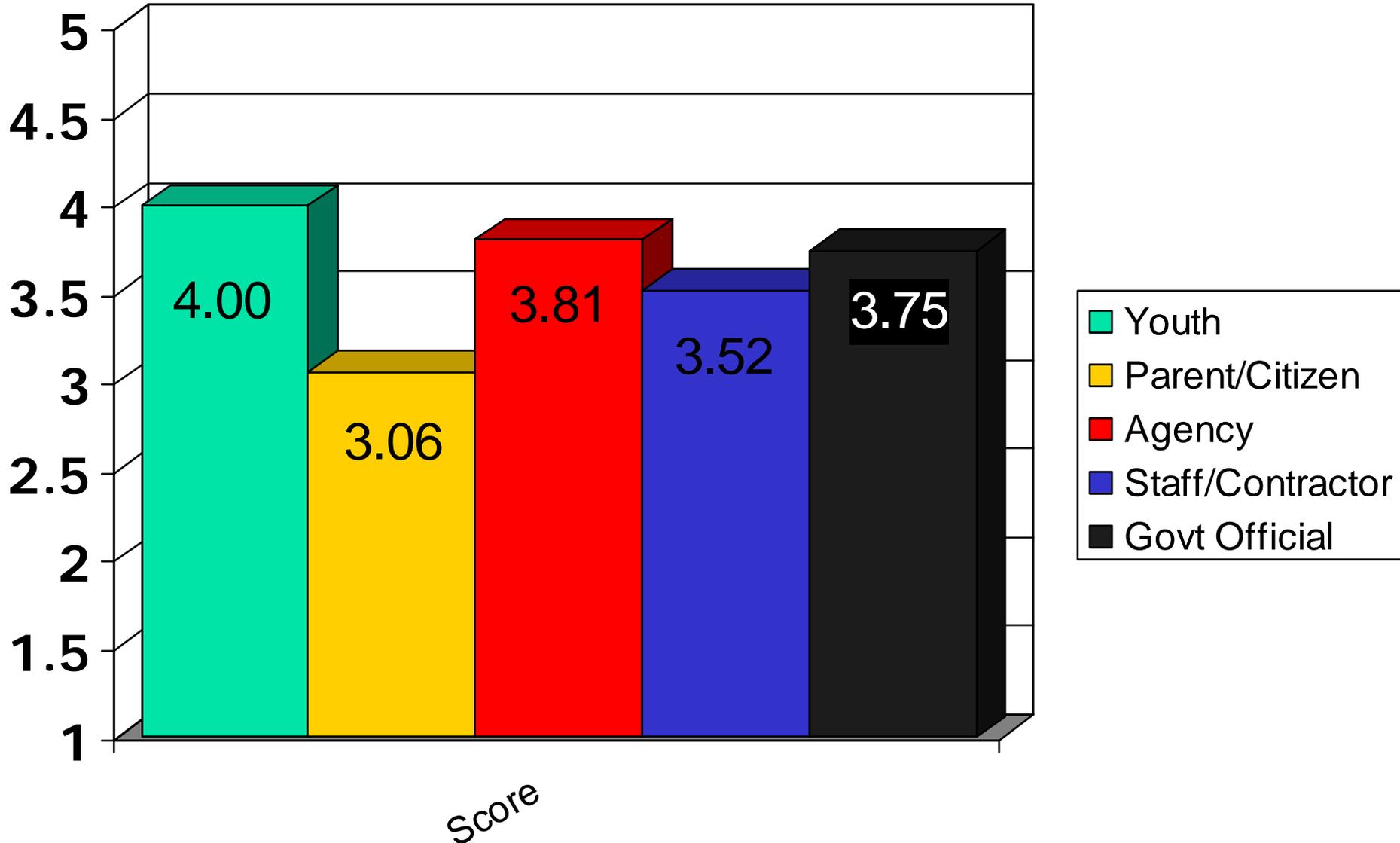
Stage IV: Professional Collaboration



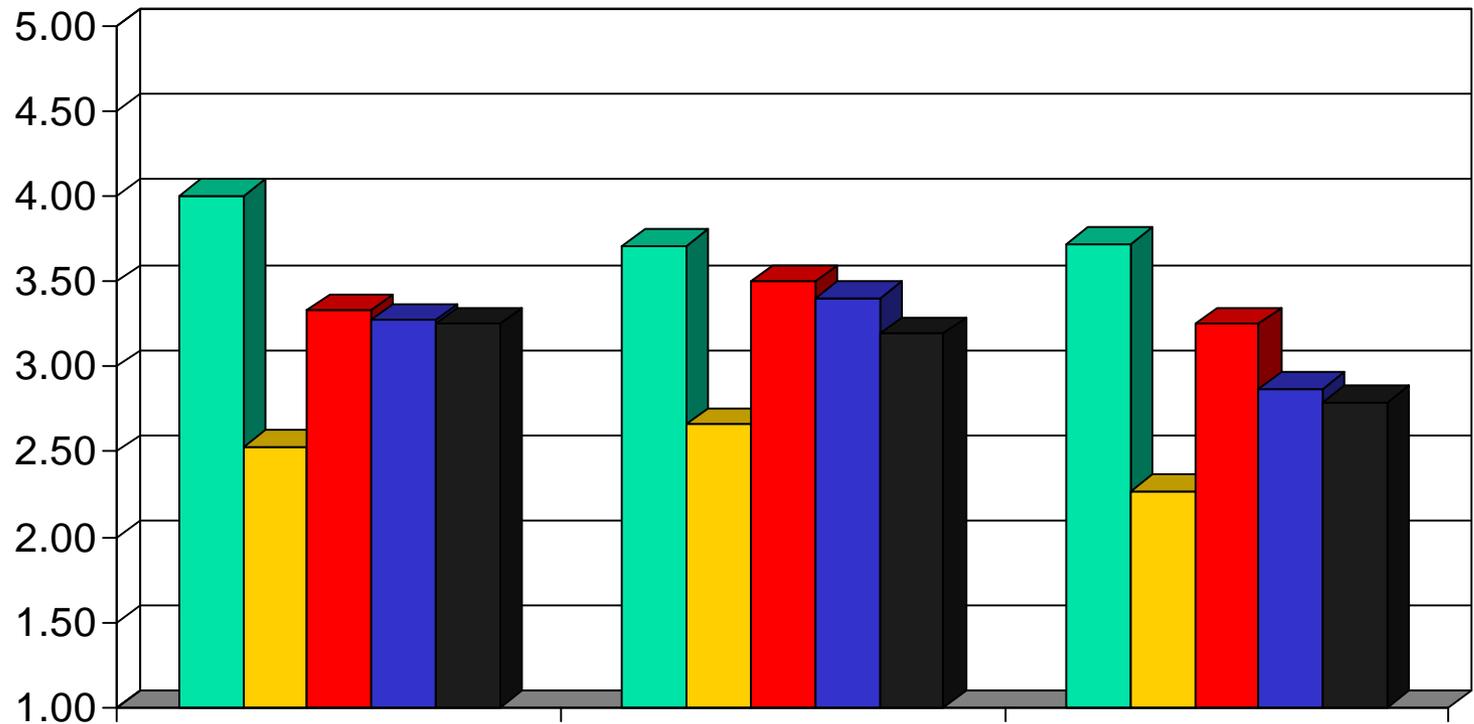
Stage V: True Collaboration

Satisfaction

1 Never 2 Rarely 3 Sometimes 4 Mostly 5 Always



Group Functioning



Shared Vision

Goal Attainability

Effective Leadership

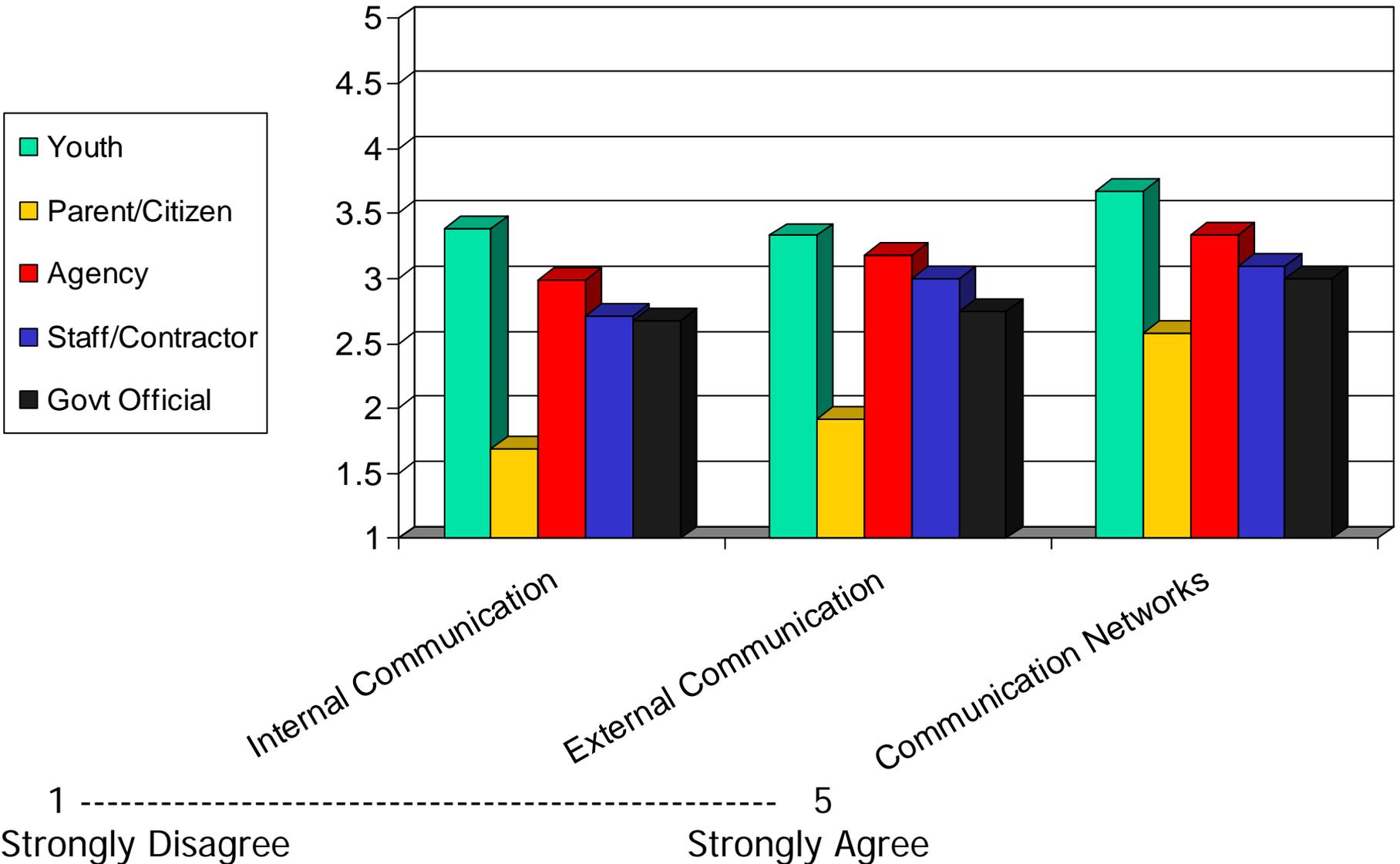
1

5

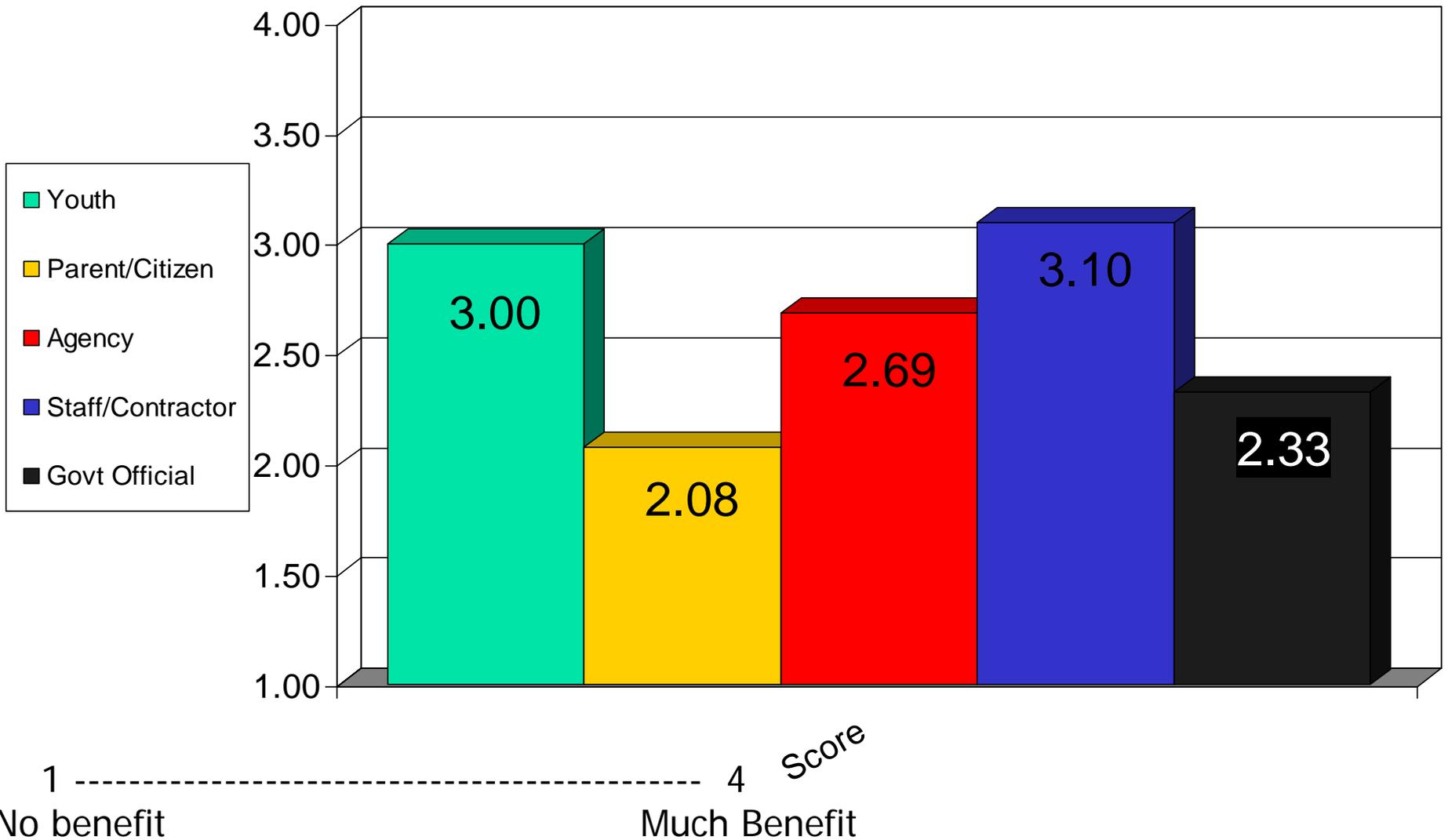
Strongly Disagree

Strongly Agree

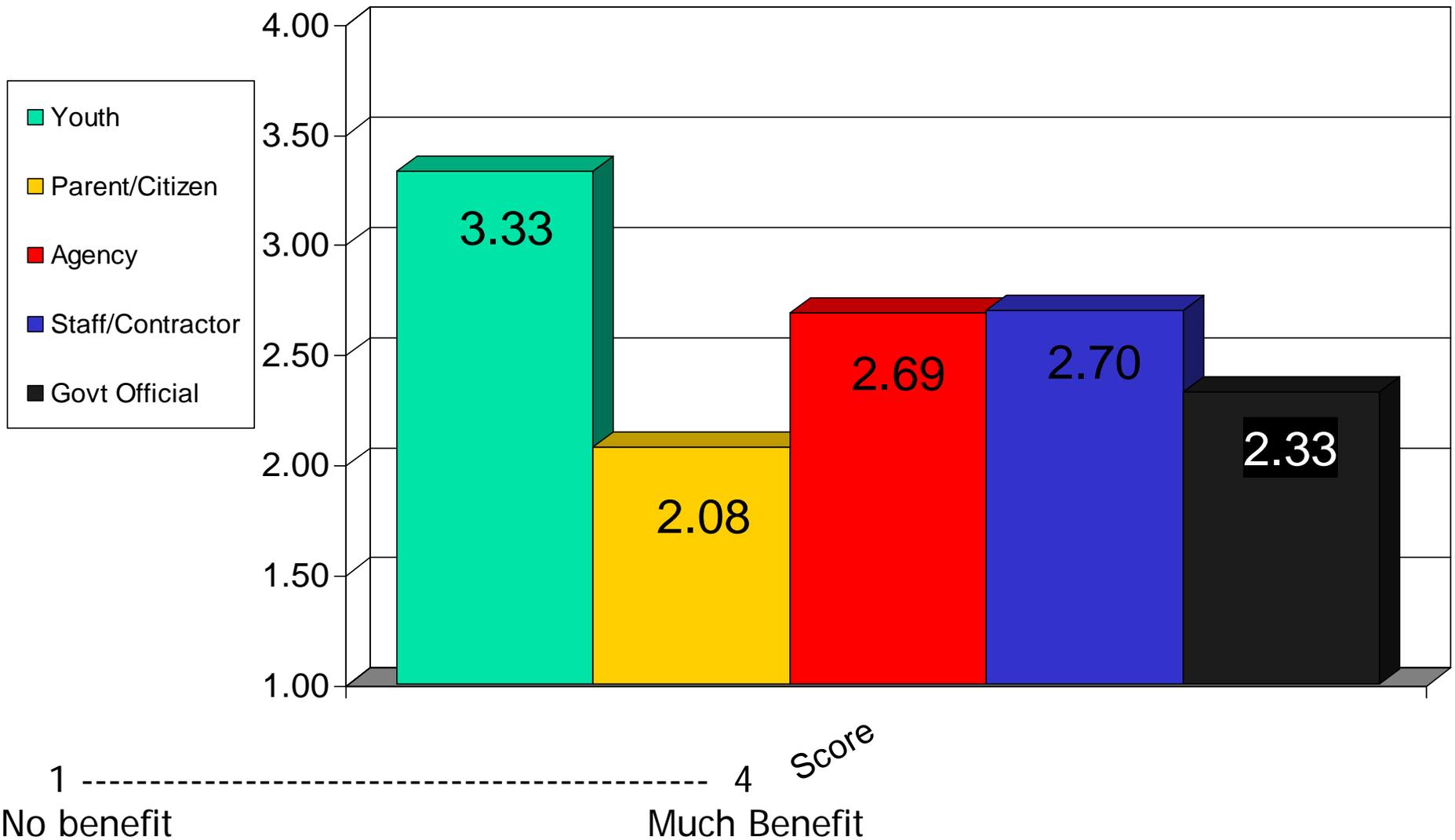
Group Functioning

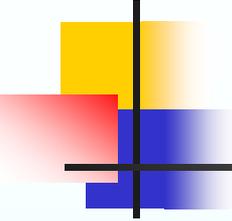


Impact on the Community: Individual



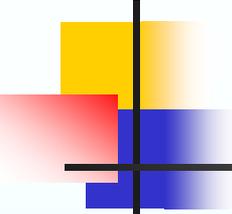
Impact on the Community: Community-Wide





Qualitative Comments

- Greatest communal impact
- Improving collaboration effectiveness
- Major contributions to Systems of Hope
- Future contributions



Greatest Communal Impact

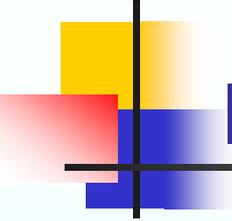
What do you think is the greatest impact that this Governing Board or its work teams has had on the community to date?

- **Impact**

“It has brought a group of agencies and parents together to really look at what is needed in the community. It will lead to change and better services.”

- **Challenges**

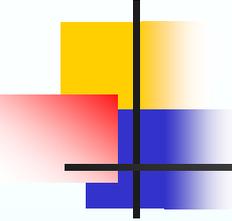
“The Governing Board is still in the beginning stages of informing the community about systems of care.”



Improving Collaboration Effectiveness

In your opinion, what could be done to improve the collaboration effectiveness of the Governing Board or its work teams?

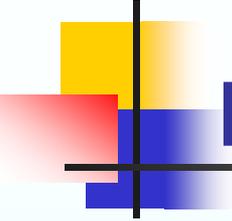
- “Trust”
- “Increased family participation”
- “Clarifying the vision”
- “Define roles and responsibilities”
- “Open communication”
- “Better understanding of goals and objectives”



Major contributions to Systems of Hope

What do you think has been the major contribution of the Governing Board or work teams to the Systems of Hope program thus far?

- “Networking and collaboration”
 - “Development of by-laws, procedures, discussions of sustainability”
 - “Helping those with disabilities to become united for better treatment and general welfare”
 - “...commitment and continued pursuit of awareness of what transformation” could mean to the community



Future contributions

What do you think the Governing Board or its work teams could contribute to the program in the future?

“Social marketing and flex funding”

“Greater inclusion of the families the program serves may open doors within the community that will aid in the programs further growth and success”

“To have more specific tasks and goals that helps us to achieve a single unified vision.”

“I believe the assurance that children with serious emotional disturbances can and do receive the appropriate treatment and services they need while remaining safely in their homes and communities is one of the greatest contributions of the Governing Board for the future of their community.”